



## PICK UP SUCCESSFUL



Children will follow the same pick-up schedule and location to board the buses. We work directly with each school to ensure all children are getting on the Balanced Family Academy and Junior Explorer Club buses.



## MAKING CONNECTIONS



In addition to the new location, we are launching a new communication method. Tadpoles® is a cloud-based solution app designed to help connect caretakers & parents with their childcare provider to ensure that families stay connected. Instead of receiving the “pick up successful” text, an alert will notify you via the app once your child is signed in to their BFA classroom.



## SHARING MOMENTS



Tadpoles® uses email as the primary communication for the app. Teachers will share your child’s development by privately posting photos, videos, and notes from your child’s day—either in real time or later in a daily report. Families will now have the ability to communicate with the teacher directly from their preferred email account/app.



## PROTECTING PRIVACY



We share your values when it comes to protecting your child’s privacy. Tadpoles® has been engineered to allow secure sharing between families and providers, so you can be sure that every child’s data and information is protected.

# You have questions

## WE HAVE ANSWERS

The JUNIOR EXPLORER CLUB (JEC) is embarking upon their next adventure!

Beginning Tuesday, March 1, we officially join the Balanced Family Academy (BFA) family. All programs at the Clubhouse will move over to the BFA Campus located at the corner of Reed and Bethel Road.



## GETTING STARTED



As soon as you download the parent app, families will begin to receive email updates and communications. You must download the Tadpoles® Parent app and login with your email on file. Once you register, your child’s profile is directly inked to your email. It is very important that the email you provided on your completed paperwork matches your app login information.



## STAYING INFORMED



As stated in our previous communications, the BFA and the JEC share like-minded ideologies, curriculum and values. In addition to providing top quality care, we take pride in keeping our families informed every single step of the way.

*Every Single Child. Every Single Family. Every Single Teacher. Every Single Day.*