



COVID19 Frequently Asked Questions

Updated August 2021

**Answers are subject to change based on evolving information & data*

QUESTIONS	ANSWERS
<p>1. Are masks required?</p>	<p>Yes. The Ohio Department of Job & Family Services (ODJFS) strongly encourages childcare providers adhere to the CDC mask guidance recommending universal indoor masking of children, staff, teachers, and visitors to k-12 schools, regardless of vaccination status. As is our right as a privately owned company, JEC is choosing to adhere to that recommendation and requiring masks on all people inside the facility and while on JEC buses.</p> <p>To be clear: JEC is applying this across the board to all children, staff, teachers, and visitors, in accordance with CDC recommendations. This policy will be re-visited as necessary, and in accordance with all State of Ohio, ODJFS, and CDC guidelines and recommendations.</p>
<p>2. How are children grouped?</p>	<p>Children are grouped in pods based on their assigned school. In the case of a COVID outbreak, it allows us to close only the room and not the entire Clubhouse.</p>
<p>3. What is the procedure if a JEC child or staff is exposed to an active COVID person?</p> <p>4. What is the procedure if a JEC child is exposed to an active COVID case within their Upper Arlington School classroom?</p>	<p>If any child or staffer tests positive for the COVID19 virus, we will notify all families with children who were in the pod with the active case. WE WILL NOT DISCLOSE THE NAME OF THE PERSON WHO IS POSITIVE.</p> <p>All parties exposed to the child will need to quarantine from the JEC. We will close that pod/room for 5 business days. The first 2 business days will be closed for deep cleaning. After 3 business days into the quarantine, if you wish for your child to return before the 5-business day quarantine ends and they are symptom free, you must produce a negative test signed by a doctor.</p> <p>We ask that during the 5-business day quarantine, you closely monitor your child for symptoms. If any symptoms arise, please have them tested and follow the protocol if positive.</p>
<p>5. What if your child tests positive?</p>	<p>Your child must quarantine from the JEC for a minimum of 7-business days and will not be permitted to return until they test negative for COVID19 and are symptom and fever free. All tests must be signed by a doctor.</p>

QUESTIONS	ANSWERS
<p>6. What are the symptoms of COVID19 that need to be monitored?</p>	<ul style="list-style-type: none"> - Fever or chills - Cough - Shortness of breath or difficulty breathing - Fatigue - Muscle or body aches - Headache - New loss of taste or smell - Sore throat - Congestion or runny nose - Nausea or vomiting - Diarrhea
<p>7. What is the procedure if a JEC child or staff has a household family member test positive?</p>	<p>If an immediate family member test positive for COVID19, we ask that the child/staffer in that same household, quarantines from the JEC for at least 7 business days and the family member has tested negative and are symptom free. We recommend your child be tested and ask that you closely monitor the symptoms as stated above.</p>
<p>8. What if a child is sent home from their school due to a COVID outbreak in their class?</p>	<p>Please see above question #3 and #4. The same protocol will be applied.</p> <p>At this time we do not offer childcare during the day for school-aged children.</p>
<p>9. If a child gets sick during their time with the JEC, what is the policy?</p>	<p>If a child presents with two or more COVID19 symptoms during the day, they will be isolated from other children and parents will be asked to pick up that child immediately. We ask that you test your child if those symptoms persist and to notify us immediately if they test positive and then follow the guidelines listed above on question #5 for a positive COVID19 case.</p>
<p>10. What if a child has a fever before or during their time with JEC?</p>	<p>Any child presenting a fever will need to be picked up immediately. Should a fever remain, a child must refrain from attending the JEC regardless of a second symptom is present. Children may return from a fever once they are fever free for 24 hours. We recommend that you have your child tested.</p>
<p>11. Will JEC prorate or issue refunds for closure of classrooms or pods?</p>	<p>At this time the JEC will not be prorating or refunding any missed days due to quarantines. Your tuition, however, will continue to lock your spot in our program.</p>

<p>12. Will parents be allowed in the lobby?</p>	<p>We are limiting the foot traffic in our building out of an abundance of caution for the safety of children and staff. At this time, no parents will be allowed to enter the building until further notice or with emergency permission on a case-by-case basis. We will reassess this policy as case counts go down.</p>
<p>13. Does the JEC offer same day, drop-in care?</p>	<p>No. Our schedules and groups are preplanned in an effort to remain consistent with students and staff to help reduce an outbreak.</p>
<p>14. Are JEC staffers and support vaccinated?</p>	<p>The JEC implements a mask mandate here at the Clubhouse for all persons inside the facility regardless of their vaccination status. To protect the health care privacy of all staff, we are unable to disclose the names of those vaccinated.</p> <p>However, it is worth noting that the JEC was part of the initial phase permitted to receive the vaccine in March 2021 and our employees jumped at the opportunity.</p>
<p>15. What is the quarantine policy for those who have been vaccinated?</p>	<p>Currently, all persons who are fully vaccinated are not required to quarantine after being exposed to a positive case and they are asymptomatic. We will continue to monitor all staff for symptoms and address accordingly.</p>
<p>16. Do you offer on-site testing for COVID19?</p>	<p>At this time we do not offer on-site COVID19 testing for children. If your child is enrolled in an UPPER ARLINGTON SCHOOL, you can access a test kit here https://www.uaschools.org/Downloads/ea5a7d3a-201f-4dda-ba31-852125c090d5.pdf</p>

COVID19 CENTER GUIDELINES

As you are aware, the situation continues to change daily, and as such, we will adapt and adjust our protocols and procedures as we feel necessary in order to maintain a safe and healthy environment. The JUNIOR EXPLORER CLUB reserves the right to make the final determination on who is permitted into the Clubhouse.

We will also refer to the COVID guidance of the CDC, The Ohio Department of Job and Family Services and The Ohio Department of Health. Thus, listed below is a snapshot of the practices we will implement including but not limited to:

COVID19 Illness

Please refer to the above questions concerning positive COVID19 cases. We will do our best to be fair while balancing being a safe and healthy environment for our children/staff. No refunds will be provided consistent with the terminology stated in the Enrollment Provider Agreement form. If you need a babysitter or nanny referral during this time, please let us know.

General Sickness

We understand, kids will get colds. As we do our best to keep everyone safe and cared for, we will work with families to determine if this is allergies or the common cold. As a general rule, if they present a second symptom then they must remain home until symptoms are gone OR provide the JEC with a negative COVID19 test in order to return. Any child presenting a fever, however, will need to be picked up immediately. Should a fever remain, a child must refrain from attending the JEC regardless of a second symptom is present. Children may return from a fever once they are fever free for 24 hours.

General Classroom Practices

- All staff and EXPLORERS (Kindergarten and up) will wear a mask
- Only staff necessary to maintain ratio compliance will be inside of classrooms
- Classrooms will stay with their same group with the same teacher(s) on a daily basis
- Focus on outdoor activities when possible, with no more than one group of children in one outside area at a time
- Ensure activities are small group or individual activities, rather than whole group, whenever possible
- Spaces for EXPLORERS will be structured in a way that allows the JEC to implement specific social distancing guidelines
- Limit the total number of EXPLORERS in the Clubhouse as much as possible so social distancing can be followed.

General Cleaning Practices

- Rigorous cleaning protocols and use of an EPA-registered disinfectant that is active against the coronavirus
- Clean and disinfect frequently touched surfaces throughout the day and at night
- Clean toys throughout the day. Deep sanitize all toys at the end of the day
- Hand-sanitizing products with 60% alcohol will be made available and will be stored out of reach of children when not in use
- Wash hands frequently (e.g., before and after meals, after coming inside, after restroom breaks, after sneezing, blowing your nose, or coughing) with soap and water for at least 20 seconds

General Overall Guidance

- Always wear a mask (except for outdoor play if social distancing playing)

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- Avoid touching your face
- Social distance as much as possible
- Frequent hand washing
- Minimize contact during drop-off/pick-up, allow parents to remain outside of the building for sign-in and -out of their children *Information is Subject to Change