



Tuesday May 19, 2020

To Our JUNIOR EXPLORER CLUB Families:

Our doors are scheduled to open for Summer Camp and Preschool on Monday, June 1st. We are beyond grateful for this opportunity to continue providing childcare for our families as well as creating a fun summer experience for our EXPLORERS.

Opening our doors, however, requires major adjustments. Due to the revised safety guidelines per the Ohio Department of Health, things will look different when it comes to the day to day flow. The health, and safety of our JEC families remains our top priority. While our processes & procedures may be changing, we pride ourselves on delivering the same quality of care to you and your family.

As a small business owner, I am humbled that we have been able to overcome the difficult challenges. This crisis—its scale and its severity—has taken all of us and the world by surprise. With that said and in the spirit of transparency, we feel strongly that informing you about the changes is just as important as informing *why* these changes are needed.

****TUITION UPDATES****

Part of these changes include a temporary update to our refund policy and tuition costs. While we recognize any increase in tuition will impact our families, such increases are necessary to ensure that we have adequate resources and staff to keep pace with the operational costs required to meet the new state mandates during this health crisis. After careful review of all considerations, the tuition for Summer Camp and Preschool pricing will be \$425 a week for full-time campers and PreK. Please refer to our website for part-time and half-day rates.

Additionally, given the limited number of spots available this summer, we will be unable to issue refunds at this time. We will be operating on a first-come,

first served basis. Tuition dollars must be paid by the calendar dates provided in order to maintain your child's spot.

If you wish to start on Monday, June 1st, your first 2 weeks of June MUST be paid in full by Tuesday, May 26th.

Please know we will continue to do our best to keep a balance between affordability for our families and the strategic needs of maintaining all safety guidelines required.

Please find the following policy changes thus far and the JUNIOR EXPLORER CLUB explanation behind these policy changes.



All drop-offs and pick-ups will be done one family at a time in designated temperature taking areas before entering the building. Details will be provided closer to opening day.

In addition to being a mandate issued by the state to take temperatures, it will also serve as added protection so families avoid interactions with each other

Our hours will be 8am – 5pm

To allow for more intense cleaning time and to offset employee hours to avoid overtime fees

Classroom sizes will be greatly reduced from 1:18 to 1:9

This is a mandate issued by the state

Children must bring their own water bottles and lunches

This will reduce the risks of sharing

If a child is sick, you will be asked to pick them up immediately

This is a mandate issued by the state and also to protect the staff and children

Same day drop-in care will NO LONGER BE PERMITTED

Our schedules and groups will be planned in advance prior to each week. This is to keep the same children in the same group with the same teacher as much as possible. We can not make adjustments like before since our groups are smaller

and we have limited spots available.

All tuition will increase, must be paid ahead, and no refunds will be given

The ratio counts have been cut in half which increases our need for more staff coverage. Currently, the actual cost to care for a student can be greater than paid tuition and to bridge that financial gap we will be unable to issue refunds.

All schedules of care days needed MUST be submitted no later than Friday at noon for the following week

Same as above. Please note: If you do not submit the days you need prior to Friday at noon, we will not be able to accommodate you last minute.

Each room will have arrows on the floor for the children and staff to follow when moving through the building

This will help reduce the foot traffic so to avoid running into each other

We are truly grateful for your support and understanding during this time as we all face this unprecedented challenge together. We have missed our families and we can't wait to welcome you back! WE. ARE. READY and excited to get up and running!

BRING ON SUMMER!!

**Yours in adventures,
Michele Rapp, Chief Exploration Officer**

See what's happening on our social sites

